

Jennifer Navarro

Title: Diagnostic Supervisor

I have been a part of the worker's compensation world for the last four years. Starting in Document Support, I have since moved up the ranks to become a Team Lead and then eventually a Supervisor for the Diagnostics team. My primary mission is to ensure efficient operations within the call center, maintain customer service standards, and resolve any issues or concerns that may arise during scheduling processes. Guided by my strong commitment to optimizing workflow and elevating client experience, I strive towards creating an environment of excellence.

Favorite Activities

♥ My favorite hobbies include baking, doing arts and crafts, and relaxing on the beach on a hot day.

Proudest Moment

My proudest moment was leading my team to success and surpassing all goals. This invaluable experience has taught me more than any book ever could. I am grateful for the knowledge and experience gained through my role as a leader in the company.



Job Stress

Struggling with deadlines and expectations is my primary job stress.



Jennifer's Fun Fact

Honey never spoils