



Mary Meagan Campbell-Pittman, RN

Title: Field Case Manager

Company: Mitchell / Genex

I've been a field case manager for over 8 years, and I love making a difference in people's lives. As a case manager, I listen to injured workers' concerns, help them navigate the workers' compensation system, and offer encouragement when they feel down. I have seen how much of a difference this can make in their journey toward recovery. Knowing someone cares about their well-being and is there to help them through the process can be a powerful motivator for injured workers. It is one of the things I love most about my job.

My Everyday

Every day is a new day! It varies... most days consist of verifying and attending appointments with injured workers, procuring their treatment plans and return to work notes, if possible, and then working with adjusters for authorization of treatments and employers for timely return to work, if granted and if accommodated. I work with vendors daily for DME, transportation and translation, and any other needs that may arise.

Favorite Activities

♥ I love to go to dog parks with my boy Swift.

♥ I enjoy concerts and finding unique places to eat.

How Being a Case Manager Changed Me

Having come from a background as an ICU nurse, I was pretty accustomed to "controlling everything myself." I now realize this is a TEAM effort, and I definitely cannot handle all the patients' needs myself.

Proudest Moment

My proudest moment as a case manager was when I assisted with successfully discharging a claimant affected by Covid-19, a policeman, who nearly died twice while hospitalized. Still, he recovered and is back at work and almost 100% back to normal. I was seeing him WALK into his first post-hospitalization visit after his very long and stressful hospital stay was a great day.



Job Stress

I find that following up with others to ensure things are being handled for my patients / injured workers behind the scenes, where my access or job is limited, is stressful.



Mary's Fun Fact

Did you know cotton candy was invented by a dentist.

