



Michele Lequeux, RN, BSN

Title: Senior Nurse Case Manager **Company:** PRC

I've been a nurse case manager for workers' compensation patients for over 8 years, and I love it. I can work closely with injured workers to ensure they're getting the care they need by providing support and resources to help them recover from their injuries and return to their jobs. I feel that I am making a difference in the lives of my patients and their families. Being a nurse case manager is a challenging and rewarding job that I am grateful to have.

My Everyday

Every day is different. I usually wake up at 7 am to drive and meet with a patient. When I return home, I will work on some reports or coordinate ancillary services for an injured worker. Then in the afternoon, I attend another doctor's appointment. Afterward, come home and chart, detailing everything: emails sent to adjusters, HR, or the employer.

Favorite Activities

- ♥ Gardening
- ♥ Going to the beach
- ♥ Relaxing on a boat -- *anything that involves water*
- ♥ Love the construction process

How Being a Case Manager Changed Me

I am a humanitarian, and I have always wanted to help people. I have worked with people with chronic pain and injuries that have debilitated them. I have grown a greater empathy and understanding of their conditions. I understand how important it is to work closely with their physicians to provide the best care possible. I am passionate about helping others and will continue to work hard to provide the best care possible.

Proudest Moment

When I first met the young 32-year-old male from India, he was T-boned while making a delivery. His injuries were extensive. He broke his collarbone, pelvis, femur, and ankle. He lacked a support system in America without family or friends- it made for an intense recovery process that required me to be more than just someone who helped him with medical appointments; it also provided emotional assistance. The 32-year-old male wrote a statement expressing his gratitude during his time of need. "Thank you for being my angel," he said. "Without you by my side, I don't know how I would have made it through this."

Job Stress

Being a case manager can be a very stressful job. One of the leading causes of stress is verbal abuse from injured workers. When an injured worker is angry or frustrated, they may take it out on the case manager.

Michele's Fun Fact

Did you know in Reedsville, VA. you can't have a physical address without a driveway?

