



Patricia Hage, RN

Title: Nurse Case Manager **Company:** Custom Case Management, LLC

I have worked as a field case manager for 6 years in the workers' compensation field, and I love it. I know that I have helped many people over the years, and I am confident that I will continue to make a difference in the lives of those who need help getting well for many years. It is gratifying to know that I am making a positive impact on the lives of others, and I am grateful to have found such a rewarding career.

My Everyday

A day in case management is never the same, and each day brings new challenges. My role in case management is to assist with coordinating medical care while advocating for the need of each individual. As a nurse in case management, I continue to provide holistic care in my efforts to connect each individual to the best possible resources to achieve their medical goals.

Favorite Activities

♥ Spending time with my family, sharing the table with a good meal, or singing/making music together is a treasure. I also love to travel to know new places.

How Being a Case Manager Changed Me

As a nurse, I am very involved with patients daily. I have learned the importance of building solid relationships with everyone around me, including the patient, claim adjusters, attorneys, physicians, and medical organizations. Through building strong relationships, I have solidified my role and expectations within the team, which ultimately benefits the patient.

Proudest Moment

My favorite moments in case management are seeing patients regain their lives after making a full recovery. Nothing makes me prouder than hearing patients express their genuine gratitude for my efforts on their behalf. Every time, I am reminded that all the hard work done from beginning to end made a difference in their lives.



Job Stress

The more complex area of my profession is, at times, not being able to offer the full extent of my expertise due to state and attorney guidelines.



Patricia's Interests

I am gaining a more profound knowledge of how to grow a vegetable garden better. Recently started growing avocado trees.

