

# NURSE CASE MANAGER

Lela Holder, RN, BSN, CCM



## ABOUT LELA

Lela grew up in Andersonville, Tennessee, with her younger sister. She spent many Saturdays with the family rooting for their favorite team, the Tennessee Vols. Lela went on to graduate college at King University, where she received a Bachelor's in Nursing (BSN) and is a registered Certified Case Manager (CCM). Today Lela enjoys watching her son participate in wrestling, football, and ROTC. She also helps babies suffering from some form of dependency like Neonatal Abstinence Syndrome (NAS) and spends a substantial amount of time in the Neonatal Intensive Care Unit (NICU). She hopes to build a forever home at her family's farm on Norris Lake, where she can farm and raise chickens, pigs, cows, donkeys, and goats one day.



*"I most enjoy helping clients and their injured workers navigate the many different obstacles of discharge planning."*

## BIOGRAPHY

As a clinical nurse specialist, Holder is responsible for the daily clinical oversight and coordination of quality clinical care for the Catastrophic/Complex Care Department at MTI. Holder supervises care and service delivery within the complex care department. Over a 16-year career, Holder has developed her clinical experience through various roles in the healthcare industry including managed care, utilization review, workers compensation, and case management.

## WHAT CLIENTS SAY ABOUT LELA

*"It is such a pleasure to work with you. You are always kind, professional and ten steps ahead preventing issues. You are the best of the best and I appreciate all of your hard work. You make my job easy!" - Case Manager*

