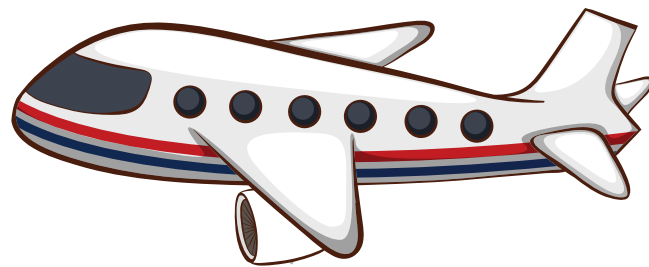


Air Ambulance Journey



Pre-Transport



1

TRANSPORTATION REQUEST

- Patient's diagnosis
- Requested date of transfer
- Current facility
- Facility contact
- Claims information

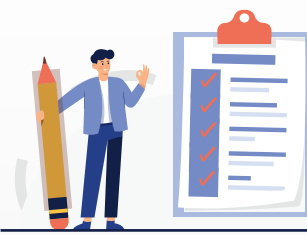


2

AUTHORIZATION

- Quote is submitted for client approval

After the client's approval, authorization is granted to the AA provider.



3

CONFIRMATIONS

- Releasing facility
- Fit to Fly
- Treating physician instructions
- Patient's requirements
- Medical directors review
- Accepting facility bed assignment
- Accepting physician confirmed
- Patient's documentation
- Patient's itinerary is provided

Post-Transport



4

MEDICAL

- Proper medical crew assigned
- Medical crew briefing
- Proper medical supplies and equipment
- Final medical report bedside



5

FLIGHT

- Aircraft assignment
- Flight finalized
- Ground transportation finalized



6

WHEELS UP

- Live updates throughout
- Transfer of care
- Notes